

Girl Scouts Heart of New Jersey

Governance

The Role of Council Delegates

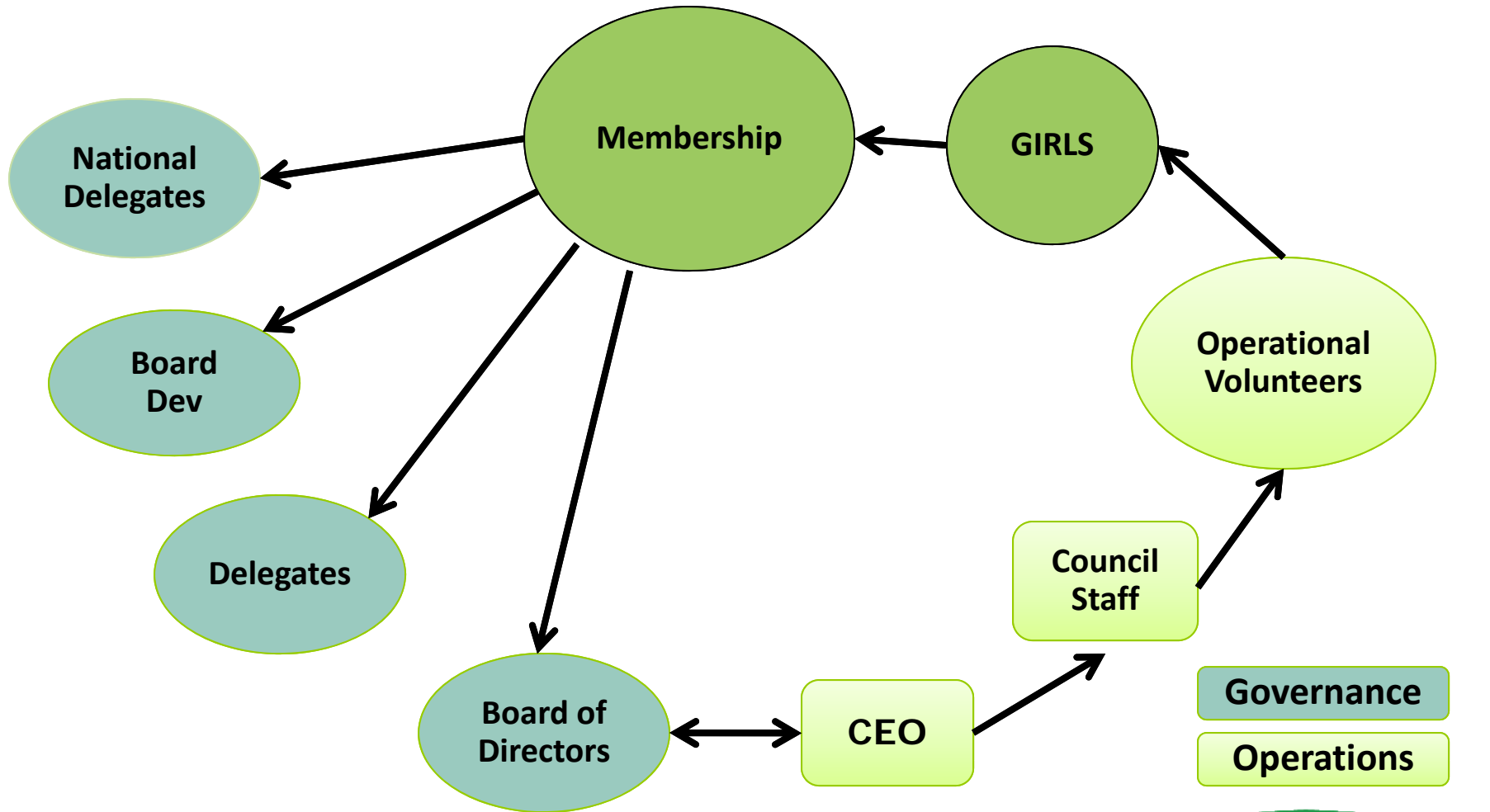


Nancy Faulks
Governance Task Group
Chair

Girl Scouts®



GSHNJ Roles



Policies, Standards, Procedures – Oh My!

Policy - something you MUST do

Standard - a MEASURE of success

Procedure - steps used in HOW you are to do it

Guidelines - DOCUMENT that combines all of the above

- **Governance Volunteers**

- Board – approves policies
- Board Committees – suggest policies or changes to Board
- Delegates – suggest policies or changes to Board

- **Operational Employees**

- Suggest policies to Board
- Creates standards for policies
- Creates procedures for policies
- Delivers procedures to Operational Volunteers

- **Operational Volunteers**

- May create procedures for policies with Operational Employees
- Delivers procedures to Operational Volunteers

Examples of Governance vs. Operations

Governance – Policy

- **Policy – Approve training policy for volunteers**
- Approve strategic and annual business plans and budgets.
- Approve operational policies including: Personnel, Development policies.
- Oversee financial condition by approving annual budgets and monitoring financial statements
- Create task forces to address strategic issues. For example: Properties
- Hires and evaluates CEO

Operations

- **Volunteers and staff design training curriculum and conduct training sessions**
- Determine the process and application for Financial Assistance.
- Determine the need for task forces and supervise their work. For example: cookies
- Review applications for volunteer recognition awards and approve appropriate applications
- CEO hires and supervises staff



Delegates – 3 Areas of Responsibilities

A. Electing

- Board of Directors and Officers
- Board Development Committee
- National Council Delegates

B. Influencing Policy

- Participate in Service Unit Meetings
- Facilitate the constructive exchange of ideas and viewpoints in the Service Unit to ensure volunteers' feedback is informed and appropriate
- Attend council meetings to articulate the views while respecting the democratic process

C. Demonstrating leadership

- Support decisions made at council meetings and report information back to Delegate Region constructively and positively
- Mentor girls in the delegate roles and responsibilities
- Support of Girl Scouting and outreach with other entities